# BARC Performance "At-A-Glance" August 1- August 31, 2024

### <u>Live Release:</u>

## AEO Activity:

LIVE KEIE	use.		O ACTIVITY.		
	to RPM, Rescued			Total Calls for Service:	4,570
	Pets Movement:	425		Total Service Calls Con	2,610
	Total Transfers:	625		% Answered Calls:	<b>57</b> .11%
	% Transferred to RPM:	68.0%			
	Payments to RPM:	\$31,875		Priority 1:	
	Adoptions:	549		Incoming Calls:	876
	Return to Owner (RTC	44		Completed:	868
	Trap, Neuter & Relea:	63		Dispatched:	0
	Animals Euthanized:	292		Pending:	0
	Dog Live Release %:	73.5%		Cancelled:	8
	Cat Live Release %:	87.8%		% Answered Calls:	99.09%
	Total Live Release %:	<b>81.4%</b>			
				<u>Priority 2:</u>	
<u>Intake:</u>				Incoming Calls:	526
	Over the Counter:	931		Completed:	501
	Field:	759		Dispatched:	7
	% Stray:	66%		Pending:	2
	% Owner Turn-in:	16%		Cancelled:	16
	% Other:	18%		% Answered Calls:	96.96%
	Total Intake:	1,690			
				<u>Priority 3:</u>	
Spay/ Neuter Surgeries Performed:		<u>d:</u>		Incoming Calls:	832
	HPHS:	9		Completed:	773
	In House:	607		Dispatched:	36
	Houston Partners:	270		Pending:	2
	Total Surgeries:	886		Cancelled:	21
				% Answered Calls:	<b>97.48</b> %
Revenue					
	Wellness/Fixin' Housto	31,523		Priority 4:	
	ACO Fees:	\$2,261		Incoming Calls:	2,335
	Licensing:	\$56,375		Completed:	421
	Private Funds:	\$7,671		Dispatched:	0
	Adoptions:	\$14,182		Pending:	0
	Total Revenue:	\$112,012		Cancelled:	1,914
				% Answered Calls:	18.03%
<u>Licensing</u>	<u>:</u>				
	New Licenses:	985		<u>Priority 5:</u>	
	Renewals:	2,167		Incoming Calls:	1
				Completed:	0
Field Activity:				Dispatched:	0
	Citations issued:	180		Pending:	0
	Bites investigated:	107		Cancelled:	1
	Cruelty Confiscations	1		% Answered Calls:	0.00%



#### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords Rescued Pets Movement=RPM, a nonprofit animal rescue aroup

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

#### <u>Intake:</u>

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

#### Spay/ Neuter Surgeries Performed: Includes total reported by partners at time of report

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: http://barchoustonblog.com/

#### ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.